Digital literacy means having the skills to live, learn, and work in the modern world, where communication and access to information are circulated through digital technologies like online platforms, social media, and mobile devices. When you're flooded with information on a daily basis, it's crucial to develop your critical thinking and communication skills so that you can search, evaluate, apply, and produce information that isn't harmful to others. In real life, we often put up a façade that allows us to filter information and how we respond to it appropriately. However, as users, we behave and interact differently. In other words, digital literacy incorporates ethics and codes of conduct into the digital world. It's not simply about being savvy, it's about being principled, responsible, and protected.

As a local partner of Facebook, we have also been assisting in creating online campaigns. You might have noticed that Facebook has been encouraging people to donate blood – the nearest blood banks pop up on your feed. Facebook has also been at the forefront of providing the means through which we help our communities with our Community Resources section. The COVID-19 Information Center and Fundraisers sections have effectively assisted many communities and individuals around the world. Educating people on how to navigate through these tools is also a part of digital literacy.

For Mongolian people, and digitalization in general, the major challenge is our language barrier. I co-founded FARO Education to teach English and other subjects that are needed in order for people to study abroad. As of now, FARO has taught +25,000 students and trained +200 teachers. We also have an app for learning English called Hippocards, which currently has +800,000 users.

Looking into the future of digitalization, Mongolia has a lot of work to do. But we're surely in the midst of a promising digital transformation. The next language barrier we must overcome is coding. Coding is the language of the future, perhaps even more sought out than English or Chinese.

I identify myself as an educator. I believe that education is the most indispensable part of being. As Plato said, "Ignorance is the root of all evil." We must educate ourselves and others to defeat evil, folly, and darkness. By doing so, we overcome our fears and empower ourselves.

- Byambajargal Ayushjav